

Product Release Notes

Release Date: November X, 2025

Important Notes for Affected Users

-

Impacted Products & Features

Click the link to those features with updates

Quincy

- Video Visits / QuincyCHAT
- Chatbots
- Chat Widgets
- Quick Sign
- Quick Forms
- Care Campaigns
- FAQs
- User Profile

QliqCHAT

- [Desktop App](#)
- [Mobile App](#)
- OnCall Scheduling
- Visit Path
- Fill & Sign
- Qliq-Assisted Calling

Admin Features

- Bug fixes
- Integration & APIs
- Reporting
- User Management
- QliqSTOR
- QliqDIRECT

Quincy

Video Visits / Quincy Chat

Chatbots

Chat Widgets

Quick Sign

Quick Forms

Care Campaigns

FAQs

User Profile

QliqCHAT

Version 3.0.540

Desktop App

Bug Fixes

- Users can now print files on macOS.
- **Message Resending** – Disabled automatic message resending when both the sender and receiver are online, but the receiver cannot decrypt the message.

Mobile App

Improvements

- **Files** – If the user attempts to open the gallery after previously setting permissions to deny access to their photo gallery, the modal now informs the user that permissions are denied and provides an option to navigate to the device's application settings to enable them.
- **Camera Access** – When *Block Camera Roll Access* is enabled in group settings, users can no longer open or access the phone's gallery in any scenario. The **Pick Photo** option is now hidden or disabled across all features, including PDF creation and Snap & Sign.

Bug Fixes

- Users with iPhone 17 Pro and iPhone 17 Pro Max devices can now successfully select a photo and/or their camera.
- All Android users can now successfully access the **Request Qliq Assisted Call** button, preventing users from selecting it.

- **Message Resending** – Disabled automatic message resending when both the sender and receiver are online, but the receiver cannot decrypt the message

OnCall Scheduling

Visit Path

Fill & Sign

Qliq-Assisted Calling

Admin Features

Integration & APIs

Reporting

QliqSTOR

QliqDIRECT