



Release Notes:

QliqCHAT for iOS and Android

Release Date: November 4, 2024

Android Version: 2.2.434

iOS Version: 2.2.434

Compatibility:

iPhone	iOS 14.0 or later
iPad	iPadOS 14.0 or later
iPod Touch	iOS 14.0 or later
Android Devices	Android 7.0 and up

Important Notes for Affected Users

- Prior versions of QliqCHAT are no longer available on Google Play Store
- **IOS 18 is not compatible with QliqConnect. These users must migrate to QliqCHAT**

What is NOT Affected by this release?

- QliqConnect*
- Quincy

- We will be monitoring the performance of the QliqCHAT apps before setting an updated date to sunset the QliqConnect apps.***

- **Real-time Synchronization**

- | Settings | | Messages Details | |
|------------------------------|--|------------------------------|-----|
| General | | Individual Conversations | 8 |
| Notifications | | Multiparty Conversations | 6 |
| Sounds & Alerts | | Group Conversations | 0 |
| Escalated Call Notifications | | Total Messages | 220 |
| Security | | Messages Received | 137 |
| Support | | Messages Sent | 83 |
| Logout | | Unprocessed Messages | 0 |
| Sync Contacts | | Unprocessed Message Statuses | 0 |
| | | Failed to Process Messages | 0 |

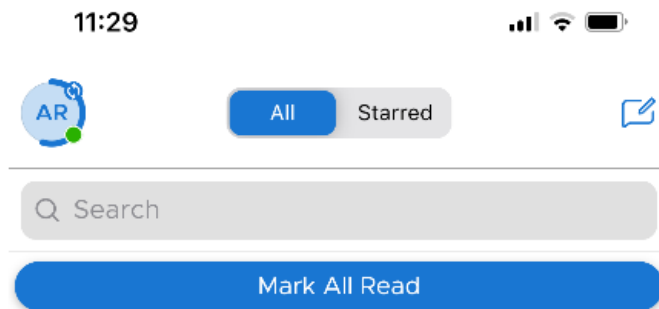
- Unprocessed messages and statuses refer to messages that have been downloaded but are still pending processing. Failed to Process Messages: These are messages we attempted to process but failed, for example, due to an issue like message decryption failure.

- This feature is primarily intended for QliqSOFT testing and troubleshooting, but end users can use it to verify whether all their messages have been downloaded and processed, especially if any messages appear to be missing. If you see Failed to Process messages, please contact support@qliqsoft.com.

Improvements

1. Message Syncing:

- We have improved the message catch-up speed, allowing messages and images to load significantly faster when the application is in the foreground. (The app stores limit a vendors ability to sync mobile apps when the app is open in the background to preserve battery life). You can now track the progress of message synchronization with a loading indicator that displays as two progress bars around the user avatar. Messages download first, and then status details download.



2. Password Reset Restrictions for AD Users:

- When an Active Directory (AD) user clicks the "Forgot Password" button in the QliqCHAT application, the system will now detect their AD status. A warning pop-up will inform the user that they should not reset their AD account password through QliqCHAT. Instead, they will be advised to contact their IT department for assistance with password changes to prevent any issues.
- To ensure QliqCHAT AD users don't create a password conflict, these users will no longer have the option to reset their password through the QliqCHAT settings.

Bug Fixes

1. **Message Delivery Issue:**
All messages that appear as delivered are received by the recipient.
2. **Missing Message in Group Thread:**
All messages in group threads are now visible to all participants.
3. **QliqSTOR Archived Messages Display Issue:**
Broadcast messages archived in the QliqSTOR archive now show the recipient.
4. **Snap and Sign PDF Quality:**
The quality of Snap and Sign PDFs is Improved.
5. **Disappearing Messages In Deleted Conversations:**
If a user deletes a message and then receives a response to that previously deleted message, the previously deleted message now displays with the new response.

Limitations with this release

1. There is a temporary limitation attaching a saved file to an existing message. For now, we do not recommend that users start from the file and then locate the existing message. Users should instead first locate a specific conversation by clicking on 'New', search for the contact. They will see the entire conversation history with that contact. From here the user can select the desired conversation, add the file and send normally. This issue will be resolved in the next release.
2. There might be PDF duplicates when adding annotations to a PDF via Fill & Sign and saving the file in the Snap & Sign Folder.