



Release Notes: QliqCHAT for MacOS and Windows

Release Date: November 1, 2024

Version: 2.2.434

System Requirements:

Windows		Mac	
Processor	Intel/AMD less than 5 years old	Processor	Intel/AMD less than 5 years old
Memory	at least 2 GB	Memory	at least 2 GB
Hard Drive	at least 50 GB	Hard Drive	at least 50 GB
Operating System	Windows 10 or Higher	Operating System	OS X v11.0 or later

Important Notes for Affected Users

- QliqCONNECT credentials will continue to be utilized to log into QliqCHAT

- First-time login will load 7 days of historical messages (same scenario of installing QliqCONNECT on a new device)
- Users will not need to uninstall and reinstall the QliqCHAT app when updating to newer builds.

What is NOT Affected by this release?

- QliqConnect - **we will be monitoring the performance of the QliqCHAT app before setting a date to sunset QliqConnect.**
- Quincy
- Secure Messaging APIs
- QliqDIRECT

What's New

Users can view real time synchronization updates by clicking on their avatar, selecting settings, support and then messages.

Settings ×	
 General  Notifications  Sounds & Alerts  Escalated Call Notifications  Security  Support  Logout Sync Contacts	 Messages Details Individual Conversations 8 Multiparty Conversations 6 Group Conversations 0 Total Messages 220 Messages Received 137 Messages Sent 83 Unprocessed Messages 0 Unprocessed Message Statuses 0 Failed to Process Messages 0

Unprocessed Messages and Statuses:

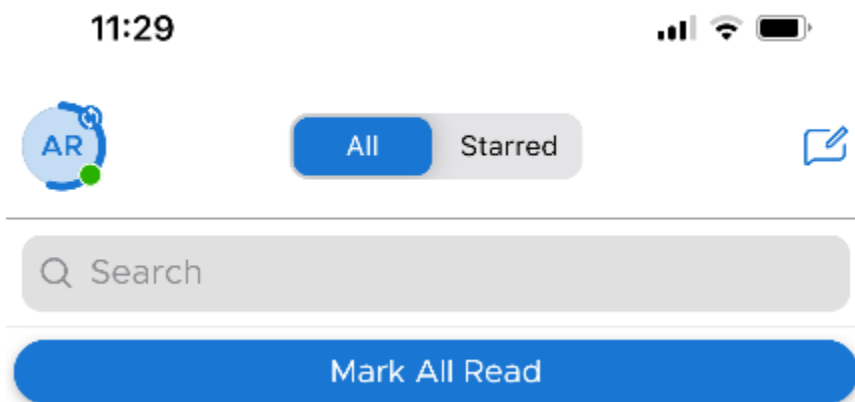
Unprocessed messages and statuses refer to messages that have been downloaded but are still pending processing. Failed to Process Messages: These are messages we attempted to process but failed, for example, due to an issue like message decryption failure.

Re: How does a user utilize this data?

This feature is primarily intended for QliqSOFT testing and troubleshooting, but end users can use it to verify whether all their messages have been downloaded and processed, especially if any messages appear to be missing. If you see Failed to Process messages, please contact support@qliqsoft.com.

Improvements

1. We have improved the message catch-up speed, allowing messages and images to load significantly faster when the application is in the foreground.. You can now track the progress of message synchronization with a loading indicator that displays as two progress bars around the user avatar. Messages download first, and then status details download.
2. Users can visually track the progress of message synchronization with a loading indicator that displays as a progress bar around the user avatar.



3. **Password Reset Restrictions for AD Users:**
 - When an Active Directory (AD) user clicks the "Forgot Password" button in the QliqCHAT application, the system will now detect their AD status. A warning pop-up will inform the user that they should not reset their AD account

password through QliqCHAT. Instead, they will be advised to contact their IT department for assistance with password changes to prevent any issues.

- To ensure QliqCHAT AD users don't create a password conflict, these users will no longer have the option to reset their password through the QliqCHAT settings.

Bug Fixes

1. **Message Delivery Issue:**

All messages that appear as delivered are received by the recipient.

2. **Crash on Windows:**

Fixed a crash that occurred on Windows devices when a user immediately quit the app after logging in.

3. **Missing Message in Group Thread:**

All messages in group threads are now visible to all participants.

4. **Connection Issue After Long Inactivity:**

Users returning to the QliqCHAT Desktop after a long period of inactivity now reconnect the user automatically.

5. **QliqSTOR Archived Messages Display Issue:**

Broadcast messages archived in the QliqSTOR archive now show the recipient.

6. **Unread Badge Counter Issue:**

The unread badge counter displays correctly regardless if the user is switching between different devices.

7. **Disappearing Messages In Deleted Conversations:**

If a user deletes a message and then receives a response to that previously deleted message, the previously deleted message now displays with the new response.

Limitations

1. There is a temporary limitation attaching a saved file to an existing message. For now, we do not recommend that users start from the file and then locate the existing message. Users should instead first locate a specific conversation by clicking on 'New', search for the contact. They will see the entire conversation history with that contact. From here the user can select the desired conversation, add the file and send normally.

